



Mt. CARMEL PUBLIC UTILITY Co.®
SERVING NEIGHBORS, FAMILIES AND FRIENDS

316 N Market St | Mount Carmel, IL 62863 | (618) 262-5151 | www.mtcpu.com

Preferred Payment Date

When an eligible residential customer who is billed on a monthly basis for utility service shows the company that he receives funds which comprise the primary source of his income during the 10 day period following the due date of one utility bill and the date of issuance of his next utility bill, the company will, upon the customer's request allow that customer to:

- 1) Enter into a levelized payment plan or budget billing arrangement with a preferred date agreed upon by both the company and the customer which shall not be more than 10 days subsequent to the customer's regular due date, or
- 2) Establish a preferred payment date on which to make payment for utility service, which shall not be more than 10 days subsequent to the customer's regular due date.

The company shall inform the customer that he may accept either option, based upon his own assessment of his personal finances and living situation.

Only those residential customers who fall into the following categories are eligible for a preferred payment date:

- 1) Persons receiving Aid to Families with Dependent Children (AFDC) or Aid to the Aged, Blind and Disabled (AABD) benefits from the Illinois Department of Public Aid.
- 2) Persons receiving benefits from General Assistance or Supplemental Security Income.
- 3) Persons receiving their primary source of income from Social Security benefits or Veterans Administrative benefits.
- 4) Persons receiving unemployment compensation.

If the customer fails to pay by the preferred payment date more than four times in a twelve month period, the original due date may be re-established and the company may decline to offer a preferred payment date to the customer for a period of twelve months.