

Important Information to all Electric Service Customers

COMPLIANCE WITH NATIONAL ELECTRIC SAFETY CODE (NESC)

Mt. Carmel Public Utility Co. is asking all customers and contractors in its service territory to contact the Utility Company's Service Department prior to any new construction or upgrading of existing electric services. You may contact the Company by calling 618-262-5151 (Toll Free 877-262-7036).

The **State of Illinois** has adopted the National Electric Safety Code (NESC) as the standard for overhead electric services in the State. An "overhead electric service" is the final span that connects the electric line to the structure. Homes and businesses whose overhead electric service is in violation of NESC will be required to correct any violations.

The Illinois Commerce Commission has directed all electric utilities in Illinois to create a policy and begin a procedure of assessment, notification and disconnection as a way to force customers to make necessary modifications to electric service entrance equipment when a non-compliant service is detected.

The NESC compliance and disconnection requirement applies to Mt. Carmel Public Utility Co. customers. MCPUC has conducted the mandated survey of overhead electric services.

If the service to your home or business is not in compliance in any area, the Company will notify you and you will be given a specific time frame in which to correct the area of non-compliance.

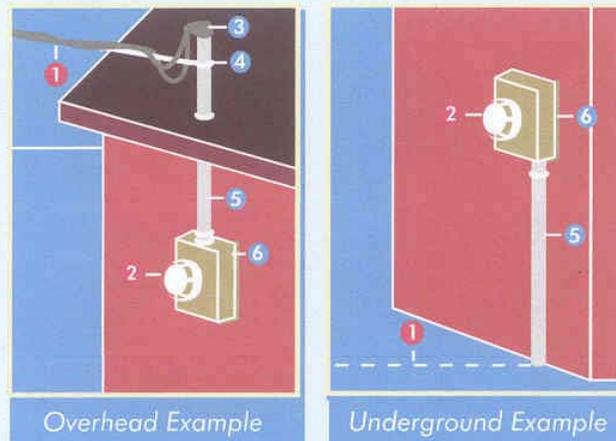
Only customers with clearance problems on their overhead electric service wires that require service entrance equipment modifications would get notices or be subject to service disconnections.

If you receive a notice from the Company and you have any questions, *please* call and speak to the Service Department. Company personnel will discuss the violation with you and work with you to resolve the violation. Some corrections may have to be made at the customer's expense.

Failure to make timely correction will result in mandatory disconnection of service until the violation is corrected. The rules have been established by the State of Illinois and Illinois Commerce Commission.

Some common examples of violations are garages, outbuildings, or decks that have been built underneath or too close to an electric line; swimming pools built below the overhead electric service; and weather heads which are too low and do not provide the proper clearance.

The illustrations below represent typical residential overhead and underground electric service connections and point out who is responsible for the equipment and repairs.



Mt. CARMEL PUBLIC UTILITY Co. owns and is responsible for the installation and maintenance of the following:

- ① Service Line
- ② Electric Meter

The property owner is responsible for the following:

- ③ Weatherhead
- ④ Attachment Hardware
- ⑤ Mast / Riser
- ⑥ Meter box