

Applies to Mount Carmel, Illinois and Vicinity

RIDER C
LATE PAYMENT CHARGE

(Filed in compliance with 83 Illinois Administrative Code No 280.60c2)

TERMS OF PAYMENT

Customer bills shall be computed at the net rates, and there shall be added to any portion of such bill remaining unpaid two days after the due date shown on the bill an amount equal to one and one half percent (1 ½%) of the undisputed amount past due.

The due date for residential bills shall be 21 days after the bill is rendered. The due date for customers that are units of government shall be 45 days after the bill is rendered. The due date for all other customers is 14 days after the bill is rendered.

A payment is considered late when it has not been received by the utility within two days after the due date on the bill. The date a payment or payment instrument is presented to or arrives at the utility or its agent/vendor is the date of payment receipt.

Payments received by mail shall be considered as having been paid on the day it is received in the office. Payments received in the Night deposit after 4:30 PM but before 8:30 AM on the current business day shall be considered as having been paid on the prior business day. Payments retrieved from the Night deposit during the current business day shall be considered as having been paid on the current business day.

Late fees may be assessed on undisputed overdue budget installment amounts when there is an overall deficit balance at the time of the late payment, as an alternative to termination of participation in the budget payment plan.

Exception: When a customer is qualified as a low income customer, the customer shall not be assessed late payment fees during the time they are qualified as a low income customer.

Issued April 22, 2015

Effective June 1, 2015

Issued by Margaret E. Felts, President
316 N. Market Street, Mount Carmel, IL 62863